



## Sunday, May 4, 2025

### Optional Workshop Opportunities!

Cost:

\$ 35.00 each or

\$ 60.00 for both

Each workshop =

1.5 CEUs

*\*Register separately for  
Workshops*

11:30 am – 12:00 pm

Registration for Workshop Attendees

12:00 pm – 1:30 pm

**Workshop #1: Analyzing Events - Which Tool and When? RCA, ACA, FMEA?**

- Anne Huben-Kearney, Risk & Patient Safety Consultant

1:45 pm – 3:15 pm

**Workshop #2: From Errors to Action: Demystifying Human Factors for Meaningful Improvement**

- Robin Lynch, Med-IQ

Pre-conference located in the Sara Orne Jewett Boardroom

Location: Annual Conference sessions labeled:

#1 and General sessions are in the *Eastland Grand Ballroom* &

#2 are in the *Longfellow Room*

## Annual Conference

2:00 pm - 3:30 pm

Conference Registration Desk Open

3:30 pm- 4:00 pm

**Welcome and Opening**

Susan Montminy and Kerri Aramini

Chairs, Conference Steering Committee

4:00 pm – 5:30 pm

General Session

*It's Time! Standardizing BH Risk Mitigation Strategies Before I Retire!*

- Monica Cooke, Quality Plus Solutions LLC

5:30 pm – 7:00 pm

Opening Reception Sponsored By

**COVERYS**<sup>®</sup> **50**  
YEARS

*Continuing education credit information: This program is approved for 10.5 contact hours of continuing education credit toward fulfillment of the requirements of ASHRM designations of fellow (FASHRM) and distinguished fellow (DFASHRM) and towards certified professional in healthcare risk management (CPHRM) renewal. CLEs are available for NH, CT, MA.*



**33<sup>rd</sup> ANNUAL NEW ENGLAND REGIONAL HEALTHCARE RISK MANAGEMENT CONFERENCE**  
May 4, 2025– May 6, 2025

**Location: Sessions labeled:**

#1 and General sessions are in the *Eastland Grand Ballroom* &  
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**Monday, May 5, 2025**

**7:00 am - 8:00 am**  
**Conference Registration Desk Open**

**7:00 am - 8:00 am**  
**Breakfast/Exhibits**

**8:00 am – 8:15 am**  
**Welcome**  
Susan Montminy, Kerri Aramini  
Chairs, Conference Steering Committee

**8:25 am – 9:25 am**  
**Breakout Sessions**

- 1. *Unpacking Healthcare Nuclear Verdicts: Impact, Risks and Strategies for Mitigation***
  - Shawn Donaher, Lockton
  - Scott Martin, Lockton
  - Chris Bonesteel, Lockton

- 2. *The Shifting Landscape of Rural Healthcare***
  - Alicia LaRoche, Medical Mutual Insurance Company of Maine

**9:35 am – 9:55 am**  
**General Session**

***ASHRM Update***  
Tatum O’Sullivan, ASHRM Past President

**9:55 am – 10:25 am**  
**Refreshments/Exhibits**

**10:25 am – 11:25 am**  
**Breakout Sessions**

- 1. *For the Record: The Effect of Documentation on Defensibility and Patient Safety***
  - Annette Roberts, CRICO
  - Christine Ringler, Candello
  - Amy Germond, CRICO
- 2. *Building Patient Trust Through Health Literacy***
  - Dana Taylor, Coverys

**11:35 am –12:35 pm**  
**Breakout Sessions**

- 1. *Collaborative Case Review (CCR): A High Reliability Approach***
  - Surabhi Saxena, Spaulding Rehab
- 2. *Protecting Our Most Vulnerable Patients and their Caregivers***
  - Jacqueline Miner, UMASS Memorial Medical Center

**12:35 pm – 1:35 pm**  
**Lunch Sponsored by**



**1:45 pm – 3:15 pm**  
**General Session**

- Electronic Documentation Risks in an EHR/AI World***
- Chad Brouillard, Foster & Eldridge, LLP
  - Frank Korn, Dartmouth Health
  - Stephanie Stone, Dartmouth Health

**3:15 pm – 3:45 pm**  
**Refreshments/Exhibits**

**3:45 pm – 4:45 pm**  
**Breakout Sessions**

- 1. *Tips to Minimize and Manage Your Audit Trail Footprint***
  - Matt Keris, Marshall Dennehey
- 2. *Risk Management’s Role in EMTALA – Case Reviews***
  - Pamela Driscoll, Dartmouth-Hitchcock Medical Center

**4:45 pm – 5:45 pm**  
**Monday Night Cocktail Hour**  
**Sponsored by**





**Location: Sessions labeled:**

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## Tuesday, May 6, 2025

7:00 am - 8:00 am  
Breakfast/Exhibits

8:00 am – 9:00 am

### Breakout Sessions

1. ***Effective Discharge Planning: Assisting Behavioral Health Patients in Community Reintegration***
  - Gloria Umali, AWAC Services
  - Allison Funicelli, AWAC Services
2. ***Anchoring Objectivity: Steering Clear of Biases with Incident Reviews***
  - David Guiney, Tewksbury Hospital
  - Anne Huben-Kearney, Risk & Patient Safety Consultant

9:10 am – 10:10 am  
Breakout Sessions

1. ***The Advanced Practice Provider Will See You Now***
  - Anthony Abeln, Morrison Mahoney LLP
  - William Smart, Morrison Mahoney LLP
  - Gretchen Kilbourne, South Shore Hospital
2. ***The Power of Workplace Safety – Driving Patient and Staff Satisfaction***
  - Ailish Wilkie, BILH Primary Care
  - Christine Perry, BILH Primary Care

10:10 am – 10:40 am  
Break/Checkout  
Refreshments/Exhibits

10:40 am – 12:10 pm  
General Session

- Third Victim Support Strategies: How to Reassure the Reassurer***
- Jenelle Arnao, Coverys

12:10pm – 12:30pm  
Raffles to Immediately Follow  
*(Must be present to win)*



## Sponsors

### Opening Reception



### Monday Lunch



### Cocktail Social



## Gold Level



STOCKMAN • O'CONNOR

## Silver Level



## Bronze Level





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# Exhibitors

			
			
			
			