



## Healthcare Risk Management Code of Professional Conduct

### Preamble

To accomplish the vision and mission of the American Society for Healthcare Risk Management, ASHRM members must conduct themselves in a manner that demonstrates respect and concern for those they serve and the profession in which they are engaged. ASHRM has adopted this Code of Professional Conduct to assist its members in determining and recognizing appropriate professional conduct.

### The Responsibility to the Profession

The healthcare risk manager has a responsibility to practice the profession with honesty, fairness, integrity, respect and good faith. In striving to fulfill this responsibility, the Healthcare Risk Management Professional will:

- Avoid conduct which would result in harm to others and promote conduct which reflects well on the profession;
- Identify, acknowledge, and disclose potential conflicts of interest;
- Comply with all federal, state, and local laws, regulations, and accrediting standards that impact the delivery of healthcare;
- Conduct oneself as a leader in professional behavior that will merit the trust, confidence, and respect of patients, healthcare professionals, and the general public;
- Maintain and improve professional skills, knowledge, and competence;
- Advance best practices by supporting risk management research;
- Participate in activities that support and enhance the credibility and dignity of the healthcare risk management profession;
- Maintain and respect professional confidences;
- Uphold the vision and mission of the American Society for Healthcare Risk Management; and
- Uphold the integrity of this Code of Professional Conduct by agreeing to abide by all rules of conduct prescribed by this code and by ASHRM's Bylaws.

### The Responsibility to Those We Serve

The Healthcare Risk Management Professional has a responsibility to help promote the overall quality of life,

dignity, safety, and well being of every individual needing healthcare services. In striving to fulfill this responsibility, the Healthcare Risk Management Professional will:

- Respect the dignity of all individuals by practicing in a non-discriminatory manner;
- Recognize that patients and their families are partners in the healthcare delivery process entitled to fair and respectful treatment;
- Communicate honestly and factually with patients and their families, as well as colleagues and others;
- Share confidential information or protected health information only in circumstances where appropriately authorized or required by law;
- Investigate and analyze events so that steps can be taken to reduce the likelihood of similar injury to others;
- Promote cultural change that encourages the reporting of events that may result in actual or potential harm to patients or others; and
- Advocate for patient safety.

### Conflict of Interest

A conflict of interest exists when the Healthcare Risk Management Professional is called upon to serve competing interests. Some conflicts of interest, such as transactions with a former employer or dealings with past business associates, may be acceptable as long as disclosure of the conflict is made to all involved parties. Other conflicts, such as business transactions that inure to the benefit of the Healthcare Risk Management Professional or his/her family members at the expense of others, are unacceptable even if disclosure to all involved parties is made. In striving to avoid conflicts of interest, the Healthcare Risk Management Professional will exercise good faith in all transactions.

- Avoid any interests, investments, or activities which conflict or appear to conflict with the interests of the employer or client; and
- Make full disclosure of all facts of any transaction which involves the possible conflict of interest to all parties involved.

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